



Choose Success. Choose Fusion.

**Southwestern Ontario Regional User Group
May 15th 2018
Agenda**

Kindly hosted by: **Workplace Safety & Insurance Board (WSIB)**

200 Front Street West, Concourse Level, Concourse Room 2, Toronto, Ontario M5V 3J1

- 8.30am** **Arrivals**
- 8.45am** **Welcome and Introductions**
Regional User Group Advisory Committee (30 mins)
- 9.15am** **What's Trending at Fusion**
Sara Cales, Fusion Risk Management (45 mins)
- 10.00am** **Customer Spotlight: Our Journey with the Fusion Framework System**
Sue Hilton, Manulife (60 mins)
- 11.00am** **Networking Break (20 mins)**
- 11.20am** **Product Tips & Tricks: Ask the Expert!**
Attendees are encouraged to share product experiences and bring technical questions to this session. Scott Stonys, Fusion Risk Management (60 mins)
- 12.20pm** **Networking Lunch (40 mins)**
- 1.00pm** **Lightning Experience and Spring Release 2018 Demos**
Scott Stonys, Fusion Risk Management (60 mins)
- 2.00pm** **Networking Break (20 mins)**
- 2.20pm** **Customer Spotlight: How the WSIB Utilizes the Fusion Framework to Mature its BC Program**
EMBC Team, WSIB - Manfred Heinzlreiter, Sonia Laratta, Mudasar Nawaz, Jonathan Ward (60 mins)
- 3.20pm** **Show and Tell: BCM Innovators Exchange**
Attendees are encouraged to share experiences and bring content to this session. This thought leadership and innovation session is your opportunity to share best practices, creative concepts and solutions, leading edge ideas, relevant topics and industry news (30 mins)
- 3.50pm** **Planning Discussion for Next Meeting**
Regional User Group Advisory Committee (10 mins)
- 4.00pm** **Closing Comments**



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Additional Information

Meeting Location: Workplace Safety & Insurance Board (WSIB)
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Security:

Breakfast and lunch are provided at no cost to attendees.

Breakfast and Lunch:

For access purposes all attendees are required to obtain a visitor pass. This visitor pass may be obtained from the WSIB Security Office located on the main floor of the building.

What to bring with you:

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
 - a. a new process you designed to become more efficient;
 - b. a new capability you developed on the Fusion Framework System;
 - c. a solution to a challenge you were faced with.

2. A problem or challenge you are facing or struggling to resolve:
 - a. specific to your program;
 - b. specific to your organization or industry;
 - c. specific to your implementation of the Fusion Framework System.

Meeting Format:

All attendees are invited to stay for additional networking opportunities with Fusion users and further discussions with the Fusion staff.